

### ***Who We Are***

CIMRO, a healthcare quality improvement and external independent review organization since 1972, provides peer review services to a variety of clients nationwide, including large hospital corporations, individual hospitals of all sizes, ambulatory surgery centers, physician groups, and state and federal governmental agencies.

### ***Why Hospitals Contract With CIMRO***

Organizations contract with us for external peer review in situations where quality of care concerns exist or where true peer review is not possible e.g., there is only one physician of a particular specialty on staff or where conflicts of interest exist among medical staff causing potential for bias.

### ***How the Process Works***

- You will be credentialed and provided orientation to the review process.
- You will be contacted before each review to determine your availability.
- The record will be delivered to you electronically via secure file transfer or via UPS with clear instructions as to when review is due.
- Following review of the record, you document your answers to specific questions on the worksheet provided.
- The worksheet can be submitted electronically via secure file transfer, if desired.
- You document the time spent in review on a reimbursement log that accompanies the medical record(s).  
**Peer reviewers are reimbursed on an hourly rate.** Payment for review services is made twice a month, with a check mailed to the location of your choice.

### ***Why Provide Independent Peer Review for CIMRO – Quotes from our PRs***

- “I enjoy the intellectual challenge and self-improvement gained by being involved in peer review, and I believe the benefits of peer review include continuing medical education for those being reviewed, which results in improved patient care.”
- “Peer review provides the opportunity to improve physician skills and to identify areas for improvement.”
- “Peer review is educational for both the reviewer and those being reviewed.”

### ***How are Peer Reviewers Protected***

- The Health Care Quality Improvement Act of 1986 (“HCQIA”) provides good faith immunity from state and federal liability for persons participating in the peer review process. Federal courts have applied this many times.
- CIMRO’s contracts specifically address the fact that our peer review decisions are considered part of internal quality improvement processes, which further affirms the protections afforded under HCQIA.
- CIMRO maintains a professional liability policy, which extends coverage to peer reviewers performing services for CIMRO. The Errors & Omissions policy currently has limits of \$4,000,000 per claim and \$4,000,000 in aggregate.

**Please contact Cindy Scopel @ [cscopel@cimro.com](mailto:cscopel@cimro.com) or call 800.635.9407 ext. 4201 for more information.**